

## CASE MANAGEMENT

Our JFCS Senior Services professional staff works closely with adults 60 years of age and older and their families to ensure safe, supported and independent living at home and provide resources, education and respite for caregivers.

Clients can choose to work with a Case Manager, who becomes the primary contact for the delivery of multiple services. Case Managers provide culturally-sensitive services, and Russian-speaking staff is available.

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### **Case Management is tailored to your unique situation and may include some or all of the following:**

- > Identifying needs, determining priorities and developing a personalized plan of service
- > Assessment and evaluation
- > Coordinating the delivery of JFCS services and connecting to other community resources
- > Helping prevent social isolation and supporting clients to maintain a sense of purpose and belonging
- > Advocating and mediating with health care providers, HMOs, home care agencies, entitlement programs and other services, along with assistance completing applications
- > Assisting and guiding you and your family with problem solving such as assessing housing options and conversations about a person's ability to drive
- > Education on navigating obstacles and accessing information and resources

**For more information on  
JFCS Case Managers call  
952-546-0616**

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#### **OUR MISSION**

Jewish Family and Children's Service of Minneapolis provides essential services to people of all ages and backgrounds to sustain healthy relationships, ease suffering, and offer support in times of need.

#### **OUR VALUES**

Based on the Jewish concept of *tikkun olam* (repairing the world), Jewish Family and Children's Service of Minneapolis believes everyone is entitled to equal economic, political and social rights and opportunities. As a human service organization, we value:

- > Compassion
- > Inclusion
- > Innovation
- > Integrity
- > Collaboration